# Ladibug App Privacy Policy

Lumens Digital Optics Inc. (hereinafter referred to as "Lumens", or "we/our/us") is committed to protecting and respecting your privacy. This Privacy Policy summarizes how Lumens collects, uses, and processes personal information from you when you use "Ladibug" the mobile application published by Lumens on Google Play, App Store or Chrome Web Store (the "App"), the purpose and basis for such collection, use and process, for how long such personal information will be retained, and your rights to such personal information.

### **How We Collect Information**

We collect personal information in order to provide you with better, higher-quality, and more personalized services. When you link to third party's platform, e.g. Dropbox, Google Drive, or Facebook (for iOS only), by using the App (the "Third Party Service"), we may collect your username or email of your account of the Third Party Service, your log in status, and your authorization of uploading data.

#### **How We Use Information**

We use your personal information collected through this App: (1) to identify your authentication; (2) to process your requests; and (3) to perform the services we provide to you.

## **Legal Basis for Processing**

We process personal information for the purposes set out in this Privacy Policy, as described above. Our legal basis to process personal information includes: (1) it is necessary for the performance of the contract with you (for example, to provide you with the services you request and to identify and authenticate you so you may use the App); (2) it is necessary to comply with legal requirements (for example, to comply with applicable accounting rules and to make mandatory disclosures to law enforcement); and (3) it is necessary for our legitimate interests (for example, to manage our relationship with you, to ensure the security of our services, to communicate with you about our products and services).

#### **Links to the Third Party Service**

This App may have links to the Third Party Service. We are not responsible for their content, activities, or the way they use your personal information they collect and/or you provide to them. We encourage you to review the privacy policy of such Third Party Service before submitting your personal information thereon.

Unless otherwise specified in this Privacy Policy, this App does not store your account information of the Third Party Service. Your account information of such Third Party Service is not disclosed to this App and you are free to cancel any of your social networking website connections with this App at any time.

#### **International Transfers of Personal Information**

You understand and consent to the transfer, storage, use or process of your personal information to Lumens who is located in a different country to you. All said transfer, storage, or process of your personal information, is subject to this Privacy Policy and applicable laws on privacy protection and personal information security.

### **Retention of Your Personal Information**

Except as otherwise required by applicable laws, Lumens will retain your personal information only for as long as is necessary for us to fulfill the purposes for which such information is collected. Thereafter, Lumens will destroy or delete your personal information or make it anonymous such that it cannot be identified or traced back to you.

#### **Your Rights**

Unless otherwise provided under applicable laws, you are entitled to the following rights with regard to your personal information we collect and process:

- 1. object to the processing of your personal information based on grounds other than your express consent;
- impose restriction on processing of your personal information, such as turning down the processing for marketing purpose;
- 3. search and review your personal information;
- 4. copy your personal information;
- receive your personal information that has been provided by you to Lumens in a structured, commonly used and machine-readable format and have the right to transmit these personal information to a third party;
- 6. demand rectification of incorrect or incomplete data; and
- 7. require deletion or removal of your personal information.

In some cases, these rights are subject to certain conditions and limitations. If you would like to exercise any of these rights, please email us to **Legal@lumens.com.tw**. Lumens will process your request pursuant to the applicable laws and regulations.

**Minor's Policy** 

We do not collect personal information from children without a parent's or guardian's consent. If you are a

minor, you should submit your personal information to Lumens only after your parent or your guardian

agrees to this Privacy Policy and agrees to such submission.

**Changes to Lumens Privacy Policy** 

We may change this Privacy Policy from time to time, and we highly recommend you periodically review this

Privacy Policy on this App's download page on Google Play, App Store or Chrome Web Store. By using this

App after this Privacy Policy has been updated, Lumens will deem that you consent to the Privacy Policy,

including any updates. You can always check the "updated time" at the bottom for the most current version

of Privacy Policy.

**Contacting Us** 

If you have any inquiries, questions, comments or complaints about this Privacy Policy, or if you believe that

Lumens did not comply with the Privacy Policy, please feel free to please email us to

[Legal@lumens.com.tw].

Lumens Digital Optics Inc.

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